

# New Low-Income Discount Rate for Electric Customers

Beginning on December 1, 2023, a new electric bill discount will be available to you if you have a financial hardship status on your electric account. Based on your household income or receipt of a public assistance benefit, you may be eligible for a 10% or 50% discount off your electric bill per month. For example, if you have a \$100 monthly bill, it would be \$10 less if you receive a 10% discount or \$50 less if you receive the 50% discount.

Your discount will depend on your annual household income for all adults over 18 or receipt of a public assistance benefit for at least one household member. We encourage you to see if you qualify for the 50% discount.

## HERE'S WHAT YOU NEED TO DO

You must apply for or verify the financial hardship status on your electric account before the new hardship year begins on November 1. This will prevent service shut-off and ensure that you get a discount. This verification is required annually.

### To qualify for the 10% Discount Rate, you must

- Verify your financial hardship status, and
- Verify that your annual household income for all adults over 18 is at or below 60% of the State Median Income or at least one person in your household must show receipt of a public assistance benefit (see public assistance benefit qualifiers for 10% discount).

#### 2023 – 2024 FEDERAL INCOME GUIDELINES

How much money can you make to be at or below 60% of the state median?

FAMILY SIZE	1	2	3	4	5	6	7	8
INCOME LEVEL UP TO	\$41,553	\$54,338	\$67,124	\$79,910	\$92,695	\$105,481	\$107,878	\$110,275

### Public Assistance Benefit Qualifiers for 10% Discount:

- Medicaid or HUSKY Access Health, HUSKY B
- State HUSKY B
- Connecticut Energy Assistance Program (CEAP)
- Section 8 Housing, Rental Assistance Program
- Medicare Savings Program (MSP)
- Additional Low-Income Medicare Beneficiary (ALMB)
- Special Low-Income Medicare Beneficiary (SLMB)

### To qualify for the 50% Discount Rate, you must

- Verify your financial hardship status, and
- Verify that your annual household income for all adults over 18 is at or below 160% of the Federal Poverty Guidelines or at least one person in your household must show receipt of a public assistance benefit (see public assistance benefit qualifiers for 50% discount).

**2023-2024 FEDERAL POVERTY GUIDELINES (FPG)**  
**How much can you make to be at or below 160% of the FPG?**

<b>FAMILY SIZE</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>
<b>INCOME LEVEL UP TO</b>	<b>\$23,328</b>	<b>\$31,552</b>	<b>\$39,776</b>	<b>\$48,000</b>	<b>\$56,224</b>	<b>\$64,448</b>	<b>\$72,672</b>	<b>\$80,896</b>

**Public Assistance Benefit Qualifiers for 50% Discount:**

- Supplemental Security Income (SSI)/Social Security Disability Income (SSDI)
- Temporary Assistance for Needy Families (TANF)/Temporary Family Assistance (TFA)
- State Administered General Assistance (SAGA)
- Department of Social Services State Cash Assistance, State Supplement
- Women, Infants and Children (WIC)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid or Access Health; HUSKY A, C, D or State HUSKY A
- Refugee Cash Assistance and Refugee Medical Assistance
- Connecticut free or reduced lunch program
- Head Start
- Medicare Savings Programs (MSP)
  - Qualified Medicare Beneficiary Program (QMB)

**HOW TO VERIFY YOUR FINANCIAL HARDSHIP STATUS:**

**Provide Proof of Income If You Don't Receive a Public Assistance Benefit:**

The following income verification documents for household members over 18 are accepted:

- Unemployment benefit letter or most recent bank statement
- Employment (last four weekly pay stubs, last two bi-weekly paystubs, last monthly paystub)
- Self-employment (most recent year 1099 Tax Form)
- Social Security benefit letter
- Child support, pension, retirement, or other benefit letter or most recent bank statement showing direct deposit

**Submit Your Proof of Benefits or Income:**

You must confirm receipt of a public assistance benefit for at least one person in your household or proof of income for all adults over 18 years. You may submit your documents securely in several ways:

- Log on to your account on Eversource.com and select Upload Documents from the menu on the bottom of the page to securely submit your documents.
- Send them via U.S.P.S. mail at Eversource, Attn: Credit Dept., P.O. Box 270, Hartford, CT 06141.
- Submit your documents via fax at 866-438-6476.
- Call us at 800-286-2828.
- Contact your local Community Action Agency. Visit 211ct.org or call 211.

**We're Here to Help**

Visit [Eversource.com/billhelp](https://www.eversource.com/billhelp) for more information on the electric discount and to see if you qualify.